

Pactum Project

QUALITY ASSURANCE PLAN

PRODUCED BY PIXEL

November 2022



MAIN ACTORS 1/2

Pixel – External Evaluator

- Creation of the Quality Plan
- Creation of the evaluation questionnaires for the partners
- Assessment of achievement of indicators stated in the Quality Plan
- Evaluation of project planning, management, activities and results
- Creation of the Progress External Evaluation Report
- Creation of the Final External Evaluation Report

University of Granada – Internal Evaluator

- Creation of the Quality Manual for the internal monitoring and evaluation of the project
- Creation of evaluation questionnaires for the target groups
- Production of the Internal Evaluation Report

MAIN ACTORS 2/2

Project Partners

- Integration, amendment and approval of the Quality Plan produced by Pixel
- Filling in Evaluation Questionnaires
- Involvement of the end users in the evaluation activity

End Users

- Evaluation of project outcomes and deliverables

Quality Assurance Process

Preparatory Activity

- Pixel created the **Quality Plan** and submit it to all partners for approval
- Pixel creates the **Evaluation Questionnaires**

Delivery of Evaluation Questionnaires

- Questionnaire are used to evaluate:
 - Partners **Meetings**
 - Project **Planning** and **Management activities**
 - Project **Outcomes and Outputs**

Reporting

Pixel produces:

- In-progress ppt presentations with a **SWOT analysis**
- the **External Progress and Final Reports**

Quality Assurance Outputs

Quality Plan 3 Versions

- **Initial**
- **Progress** (used for the Progress Evaluation report)
- **Final** (to be used for the Final Evaluation Report)

Evaluation Questionnaires

- Questionnaires to be submitted to Project **Partners**

External Evaluation Report

- Pixel is responsible for the **External Progress and Final Reports**

ASSESSMENT CONTENTS

The External Evaluation Activity

Assesses:

PROJECT PLANNING

- Responsiveness of the idea to existing needs
- Clarity of the objectives
- Consistency of the results achieved

PROJECT RESULTS

- Consistency of outputs and outcomes with initial plans
- Achievement of quantitative and qualitative indicators

PROJECT MANAGEMENT

- Overall project management
- International cooperation among project partners
- Appropriateness of communication means
- Respect of deadlines
- Involvement in project activities

DISSEMINATION

- Effectiveness of the strategy
- Results achieved
- Usability of the Project website

QUALITY ASSESSMENT OF THE EACEA

Relevance

Strengths

- The project contributes to the **modernization** and internationalization of **higher education** in the country
- The identified **target groups** are relevant
- The proposal presents a satisfactory **needs' analysis**

Weaknesses

- It is not clear how the new **master curriculum** will support ongoing efforts to **modernize the public sector**, such as increased transparency and accountability
- It is not clear if the proposal concerns a **professional master**

Recommendations

The **description of the master curriculum** should clearly indicate:

- How the effort to modernize the public sector will be supported
- The typology of the master (professional?)

QUALITY ASSESSMENT OF THE EACEA

Project Design and Implementation 1/2

Strengths

- The **activities** are **appropriate** to achieve the project results
- The proposed **methodology** is **simple, clear and feasible**
- The **work plan** is **realistic**
- The **risks** management strategy is appropriate

Weakness

- The **reform public administration** is not taken into consideration in the drafting of the master programme
- The **outline of the study programme** does not clearly include, among its objectives, the increasing of the students' capacity to formulate and evaluate public policies
- In the work package **Management**, too many working days are paid with manager rate whenever most tasks in this work package are administrative or technical tasks and have to be paid accordingly.
- The total **budget** allocated to Programme Countries universities is too high compared to the total budget allocated to Tunisian universities

QUALITY ASSESSMENT OF THE EACEA

Project Design and Implementation 1/2

Recommendations

- The **reform public administration** must be clearly taken into consideration in the drafting of the master programme
- The outline of the study programme should include among its **objectives** the increasing of the students' capacity to formulate and evaluate public policies
- In the **introduction** to the study programme, the methodological approach and the expected results must be presented in a detailed manner
- Partners must clearly justify the budget spent for **managers**
- The partnership should consider if it appropriate to ask for a **change in the budget** related to possibly shifting working days from management to administrative or technical staff
- The **programme country universities** must be able to fully justify the total budget allocated to them

QUALITY ASSESSMENT OF THE EACEA

Project Team and Cooperation Arrangements

Strengths

- The partnership's expertise covers all the **technical aspects** of the project
- The project team has all the **skills and expertise** necessary to achieve the project results and objectives
- Each member of the consortium is in charge of **tasks depending on its skills**
- The proposal plans several communication tools to facilitate **information sharing inside the consortium**.

Weakness

- The **support** that more experienced **European universities** could bring is not convincingly addressed.
- The proposal states that **civil society organisations (CSOs)** that are active in the field of democratic accountability and transparency will be engaged in the project
- All Tunisian universities members of the consortium have already benefited from **Capacity Building in the past**.

Recommendations

- The **support** provided by the experienced EU universities must be clearly outlined on the project related documents
- Civil society organizations must be formally involved as **associated partners**
- **Other Tunisian Universities** should be specifically targeted buy the dissemination activities

QUALITY ASSESSMENT OF THE EACEA

Impact and Sustainability

Strengths

- A big number of **students, teachers and administrative university staff** will be trained
- The proposal results will have an impact on the **public employees'** competencies and their behavior
- The proposal results and outputs will have a **multiplier effect outside the consortium**
- The Master programme will be **accredited** and will be maintained among universities diplomas

Weakness

- There is limited insight on how the Master programme could be continued **beyond the grant period** with its transnational dimension.
- **Language aspects** are not considered in the sustainability strategy (the Master curriculum is partially delivered in English).
- The commitment to deliver a transnational Master programme - a strong added value of the programme – after the end of the project is **not explicit enough**.

Recommendations

- It is advisable to identify and formalize **possible cooperation agreements** among partners after the project lifetime so to ensure the involvement of the EU universities
- It is advisable to clarify the **language** used for the master in the future editions
- The partner universities in Tunisia should make clear and effective plans for integrating the master programme in their **educational offer** so as to ensure the sustainability of this result

TOOLS FOR QUALITY ASSURANCE

- Quality Plan
- Meeting Evaluation Questionnaires
- Project Evaluation Questionnaires

Check and Discussion

DETAILS ON THE EVALUATION STRATEGY



Do you want to know more?



PROJECT EVALUATION

Project Planning

- Compatibility of the **project idea** with the context
- Consistency with **existing needs**
- Compatibility of the project idea with the **partners competences**
- Clarity of project **objectives**
- Compatibility between **objectives and results produced**
- Compatibility of **activities** carried out with the planned **results**

PROJECT EVALUATION

Project Management

- Adequacy of the **calendar of the activities**
- Time management and respect of **deadlines**
- Effectiveness of online management tools
- Effectiveness of **problem solving strategy**
- Appropriateness of **circulation of information**
- Project **information accessibility**
- **Management of financial resources** by the project coordinator
- Consistency of **financial resources** with the **project's tasks**
- Clarity and transparency of contractual and **administrative rules**
- Clarity and transparency of **partners' role** and responsibilities
- Effectiveness of **partners' cooperation**
- Integration within the **project's team**
- Level of **involvement** in the project activities by the project partners

PROJECT EVALUATION

Project Results

For each deliverable of each WP the Quality Plan identifies:

- Quantitative indicators: the evidence must be available on the website
- Qualitative indicators:
 - The benchmark is indicated in the quality plan
 - The assessment is carried out by the partners or by the partners and the end users

PROJECT EVALUATION

Project Results

Deliverable 2.3 – Master Course Information Package

Quantitative Indicators

Indicator	Benchmark
Number of formats of the package: electronic and hard copy	At least 2 formats: electronic and hard copy
Multilingual availability of the package	The package should be available in 2 languages: English and French

Qualitative Indicators

Indicator	Benchmark
Clarity of contents	The result should be assessed by the project partners and end users.
Completeness of information	
Attractiveness of package	Minimum expected level of satisfaction of 7 / 10

PROJECT EVALUATION

Dissemination

- Appropriateness of the **external communication strategy**
- Suitability of the project **visual identity**
- Clarity, usability and usefulness of the **Project web site**
- Effectiveness of the **dissemination strategy**
- Quality and results of the **dissemination activities**

THANK YOU FOR THE ATTENTION!

Questions

?



You can now take the evaluation of the Assembly by scanning the QR Code below:



Pactum Evaluation

https://www.pixel-online.net/survey_pactum.php

